

## CEFS CIPT Title VI Policy

CEFS CIPT operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the 1964 Civil Rights Act.

To File a complaint, please contact us at: 217-774-3841 (Liaison contact- Shelby County PCOM) or via the website at <http://www.shelbycounty-il.com> and providers website at: <https://www.cefseoc.org/transportation-services>

The service area of provider CEFS CIPT consists of: Shelby, Montgomery, Fayette, Clay, Christian and Moultrie Counties.

### Financial support comes from:

- Illinois Department of Transportation
- Age Linc Area Agency on Aging for Lincolnland
- IDHS - Title XX
- Midland Area Agency on Aging

## **CEFS Economic Opportunity Corporation**

**"Your Local Community  
Action Agency"**

### Mission Statement

Provide opportunities for people in our communities through education and support to achieve and maintain stability.

### Our Mission

The goal of the Central Illinois Public Transit Program is to provide reliable and timely transportation to residents of each county we serve by ensuring punctuality, accessibility, courtesy, cleanliness, serviceability, and safety at all times to our riders.



# **C.E.F.S. Central Illinois Public Transit**



**1-855-755-2478**

**TTY 711**

We are a public transportation service that is open to everyone.

**[www.cefseoc.org](http://www.cefseoc.org)**



# CEFS Central Illinois Public Transit

## Economical Fare Structure

### **In-County Transports**

Cost Per Trip --- \$3.00

Children Ages 6-12 --- \$2.00

Children Ages 0-5 --- Free  
(with paying adult)

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### **Passes**

(In-County and Existing Routes)

Monthly Pass --- \$35.00

Seniors (60+) & Disabled may qualify  
for our Reduced Fare Program.  
Applications & details can be found  
on our website or by calling  
dispatch.

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### **Out of County Trips/ Non-Existing Routes**

\$1.00 Per Mile

Call Dispatch for availability.

Medicaid transportation payments  
accepted.

## Transportation Hours

6:00 am to 5:00 pm

Monday --- Friday

### **Dispatch Hours**

6:00 am to 6:00 pm

Monday --- Friday

1-855-755-2478

Call to schedule your ride  
today!



## Helpful Rider Hints

- Advanced notice is recommended. Same-day service is provided if availability permits.
- All vehicles meet ADA guidelines and are wheelchair accessible.
- Service animals and pets (in carriers) are welcome.
- Drivers wait 5 minutes upon arrival for riders to board before continuing route.
- Please be advised that the bus may arrive up to 15 minutes prior and/or later than your scheduled pick-up time. Please consider this window and plan accordingly.
- Carry on packages will be limited to 4 packages no larger than a standard tote bag (14 in x 13 in x 10 deep). Cases of water/drinks will be limited to 1 and count as 1 package. Milk gallons (unbagged) will count as 1 package.
- For package assistance, ask dispatch about our utility carts or you may bring 1 personal utility cart or roll on luggage.